



Company Profile



The Home of Intelligent Automation

www.ragroup.com.au



About us

Established in 1988, Robotic Automation™ is a highly experienced automation partner with a proven track record across Australia and New Zealand. We have delivered over 3,500 successful installations, supporting customers with reliable, production-ready solutions that deliver long-term value.

As local system integrators, we bring decades of hands-on engineering expertise and deep operational understanding. Our reputation is built on proven installations and trusted partnerships, delivering automation that improves throughput, increases system availability, reduces maintenance and downtime, and drives measurable operational ROI.

What we do

Robotic Automation™ is a turn-key automation solutions provider, delivering end-to-end systems from initial concept and design through to installation, commissioning, and ongoing support.

Our in-house solutions team and dedicated engineering department use real-time simulation to validate designs and reduce risk before deployment. We support a wide range of industries, including manufacturing, warehousing and distribution, food and beverage, logistics, welding, and industrial operations.

Backed by 24/7 nationwide technical support and a skilled service technician fleet, we ensure every system we deploy is fully supported, optimised, and designed to deliver measurable return on investment across its full lifecycle.

Our Story



1988

Company first founded by Group Managing Director Colin Wells before Mathew Cygler joined as equal partner 6 months later.

Above: Signing ceremony of partnership agreement with Yaskawa Japan.



1996

Robotic Automation™ is ranked in the Top 100 Fastest Growing Private Australian Companies (BRW and Price Waterhouse) as system installations expand into New Zealand.



2000

Official establishment of the 24/7 national service and support network across ANZ. This ensures maximum uptime, rapid issue resolution and consistent performance for mission-critical automation systems, wherever and whenever customers operate.



2006

Design and construction of a new, state-of-the-art Manufacturing Hub in Melbourne to host a variety of events including open days and training programs.

Our Valued Partners



Yaskawa is a leading global manufacturer of industrial automation and robotics solutions, including servo drives, inverters, motion controllers, and Motoman industrial robots.

As an exclusive partner of Yaskawa Motoman in Australia, you can be confident of an optimal robot solution from one of the most respected brands worldwide, as well as guaranteed availability of spare parts and complete tech support.



Based in Gothenburg Sweden “the birthplace of AGVs”, MAXAGV has been designing and manufacturing Automated Guided Vehicles since 1987, and has become a world leader in the industry.

With over 30 years of experience and thousands of AGV installations around the world, MAXAGV has built up a very large portfolio with capacities ranging from 500kg up to 100 tonnes.



Robotize is a leading manufacturer of collaborative mobile robot solutions based in Denmark.

They specialize in the design of AMRs (Autonomous Mobile Robots) specifically for material transport and pallet handling within factories and warehouses.



2016

Prime Minister of Australia, Malcolm Turnbull tours Robotic Automation™ Sydney facility to see the latest in pharmaceutical packaging technology, highlighting the company's role in advancing local robotics and manufacturing innovation.



2017

RA Health emerges to service the Healthcare industry with an automated AGV trolley delivery system in the busy 900 bed, Royal Adelaide Hospital. The 25x AGV fleet services more than 300 stations using 14 dedicated lifts to access 31 lobbies over 9 floors, all managed by the MAX Control software.



2020

Patented MOTOPAL gripper designed for shelf-ready cartons at Arnott's Group installed during COVID lock-down. The system is a compact, modular palletising installation where robot manipulators and AGVs operate in unison to deliver flexible, high-speed, space-efficient pallet handling with safer operations, rapid changeovers and minimal labour intervention.



2025

Opening of NSW Automation Hub with renewed focus on AI Driven robotics solutions, sustainability and education. The scale of this new facility also allows manufacturing and testing of larger systems before final installation on-site.

Robotics in your industry



WELDING



MACHINING



FOOD



BEVERAGE



PACKAGING



PHARMACEUTICAL



CONSTRUCTION



BULK HANDLING



EDUCATION

Mobile Robots in your industry



EMBEDDED AGVs AND ROBOTICS



STORAGE



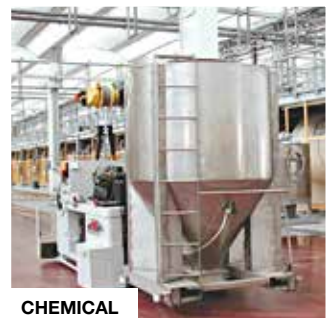
INTRALOGISTICS



MATERIAL HANDLING



HEALTHCARE



CHEMICAL

End-of-Line Peripherals

We supply, install, and support a full range of vital end-of-line packaging equipment, including automated stretch wrappers and strapping machines.

Each solution is engineered for seamless integration into existing operations and backed by ongoing service to maximise uptime, performance, and return on investment.



Award Winning Solutions

Robotic Automation™ is a multi award-winning company, recognised for delivering excellence across the entire automation lifecycle - from design and build through to rigorous testing. Our award recognition extends to industry-leading installation, commissioning, and long-term support services, delivering reliable, end-to-end automation solutions for our customers.



Service Capabilities

Operating across Australia and New Zealand since 1988, Robotic Automation™ continues to support over 3,500 automation installations across a wide range of industries. Our servicing capability is built on decades of experience supporting mission-critical systems where reliability and uptime are paramount.

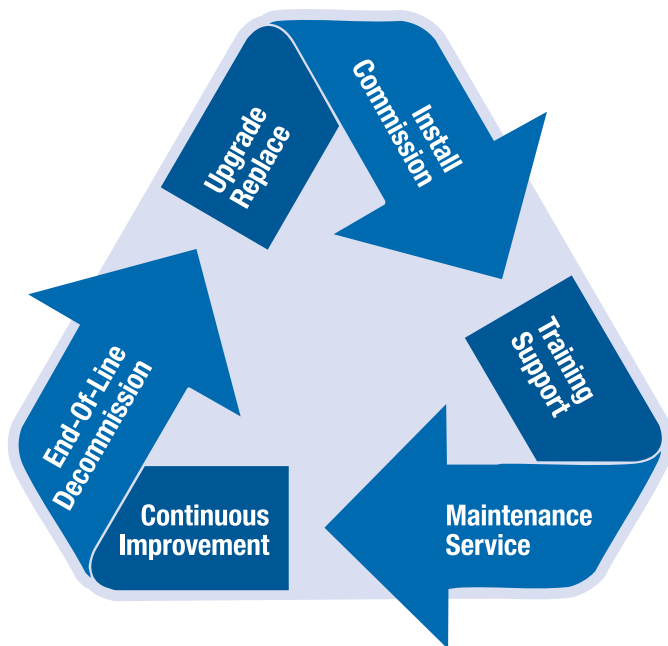
As an exclusive supplier of leading automation brands, we offer tailored service and warranty programs, supported by locally held spare parts and a nationwide team of factory-trained technicians. We also support other leading robotics and mobile robot brands such as ABB, Fanuc, KUKA etc.

Our lifecycle-based service approach ensures ongoing system optimisation and measurable return on investment over the full operational life.

Our brand exclusivity gives our clients immediate access to the superior tech support, spare parts and experienced technicians that others cannot.



Total Life Cycle Management



Proven reliability

Example: A fully operational multi-robot palletiser was recently decommissioned after 25 years of continuous work, having palletised over 8 million pallets.

Main Offices

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*Thousands of businesses continue to use
Robotic Automation™ for our valuable industry experience.*

Food, Beverage and Packaging

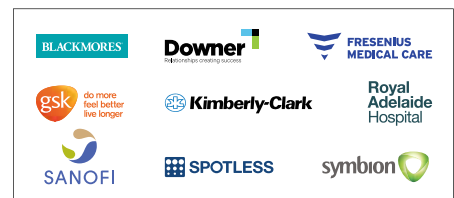
General Manufacturing



Distribution and Logistics

Education

Pharma and Healthcare



Paper and Print



Mining



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